



Quality Policy

The ever-increasing presence of Robopac Machinery in all the major global markets, combined with the proliferation of competitors also in emerging countries, requires continuous innovation of our products and permanent optimization of all business processes, to keep competitive costs and the levels of quality and reliability expected by the market, **in full compliance with product legal requirements, environmental protection laws and the health and safety regulations at work.**

Robopac Machinery intends to give his contribute for sustainability in packaging, developing new technologies able to process alternative wrapping materials and adopting technical solutions aimed to minimize the amount of materials used while maintaining adequate balance between product and packaging, **in addition to a continuous energy efficiency improvement of products placed on the market.**

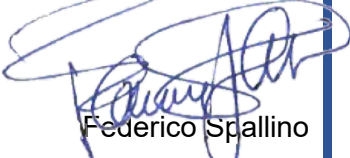
Robopac Machinery intends to expand his mission to meet the specific customer requirements related for packaging, not fully satisfied by the products on offer, through the development of new product ranges.

The ownership of Robopac Machinery has defined the strategic objectives which we will focus on over the coming years; among which, are of particular importance to the Group's Quality Policy:

- the development of products and services that satisfy the current and future needs of our customers, to be implemented through the tools of the Quality Procedures (Customer Satisfaction, interviews with distributors/branches, complaints handling);
- the improvement of the quality of products and services perceived by customers, achieved through an even deeper application of risk analysis tools, development plans management, project validation and verification and the activities of the Product Improvement Team;
- efficiency increase of manufacturing processes, which will be achieved by reducing rework through data collection process improvement, personnel training, to product and process engineering;
- **the improvement of environmental performance in production processes concerning the use of raw materials, the waste and energy consumption reduction;**
- the creation of a team culture, which will be pursued with the gradual extension of the 'best practices' to the whole group and thus with the creation of a 'corporate' Quality Management System, adapting appropriate specificities due to different customers, to the targeted markets and the products of the Group's companies.

Is left unchanged, in carrying out company's activities, the compliance with all applicable laws and regulations, in accordance with the requests of collaborators, the community and, in general, the stakeholders identified through the context and risk analysis.

Gualdicciolo, 10/03/2025



Federico Spallino
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